

2015

New Hampshire Hospice and Palliative Care Organization

2015 REPORT TO OUR CONSTITUENTS

VISION

All people in New Hampshire will have access to excellent care that is valuable and meaningful to them when facing life-threatening conditions.

WHO IS NHHPCO?

Last year, over 5,500 people were served by New Hampshire's hospice and palliative care programs. Such care has been consistently reported by families to contribute to a much higher quality of life for both the patient and their supporting family and friends.

NHHPCO is the only state-wide organization dedicated to promoting excellence in care for those facing such life-limiting situations by:

- Educating healthcare professionals, and other caregivers, who provide care in hospitals, nursing homes, outpatient, and homecare settings.
- Raising public awareness and expectations for quality hospice and palliative care.
- Advocating for legislative and regulatory changes that improve patient access to quality care.
- Providing professional networking opportunities for membership.
- Engaging organizations to participate with us in our vision and mission.

2014-2015 HIGHLIGHTS

- Helped pass legislation to establish a Palliative Care Advisory Board, a POLST Registry, and surrogacy decision making.
- Hosted the 19th Annual Fall Conference A Conversation for Everyone.
- Visited Senators and Congressional Representatives to successfully lobby for critical CMS changes.
- Joined the NH Healthcare Decisions Coalition to promote POLST and Surrogate Decision Making legislation.
- Co-authored a state cancer plan 2015-2020 that maintains goals for improvements in palliative & end of life care.
- Surveyed hospice providers to determine advanced care and POLST usage amongst patients.
- Launched a new website, monthly newsletter, blog, webinars, and online registration.
- EDUCATION: In addition to regulatory and billing education sessions for hospice and palliative care administrators, we provided CHPNA certification preparation to over 50 LNAs; partnered with St Anselm's College to host the 2nd Annual Education Day; and hosted Hospice Volunteer Education Day for over 100 volunteers.



NHHPCO on the Frontlines

In June, NHHPCO visited the offices of Senators Shaheen and Ayotte, and Representatives Kuster and Shea-Porter as part of the NHHPCO Advocacy Intensive in Washington DC. Joining us were Lynne Randall, MSW from Home Health & Hospice Care, Laurie Farmer, MSW, V.P. of Hospice for Concord Regional VNA, and Beth Slepian, PT, VP Education and Clinical Compliance, Concord Regional VNA.

MESSAGE FROM THE PRESIDENT

Dear Colleagues,

As one involved with hospice for over 30 years and palliative for over 10 years, it seems time for us to serve more people and their families, and play a larger part of healthcare reform. The future is on increasing quality outcomes and patient engagement, while bending the cost curve. In study after study, hospice and palliative care shows a substantial cost reduction while improving the quality of life left to live.



The Board and Committees have been busy this year ensuring that our providers are educated and updated on the Medicare rules and regulations. Our Peer Groups have shared experiences and information and work as true collaborative teams, helping each other provide for the needs of those we serve. We have launched our new website with an aim to be more informative and interactive with the consumer and public at large. We have been actively engaged with NHHPCO's rural task force to address the Medicare regulations negatively affecting the Rural Health Centers and the Federally Qualified Health Centers. Our educational programming has expanded this year to better meet the needs of our hospice and palliative care members, with our Annual Conference nearly outgrowing the accommodations!

The Board is developing a new strategic plan that will vision into the future, and prepare hospice and palliative care providers for that future. Janice McDermott, our Executive Director, continues to represent both hospice and palliative care across the state and across all of the collaborative stakeholders from legislators, to the Cancer Collaborative, to hospitals and other trade associations, to state regulators, and the community.

It has been my pleasure serving as the Board President for the last two years. I look forward to our future, and thank you all for your help in promoting quality end of life hospice and palliative care in our state!

Warmest regards,
Carla Braveman



MESSAGE FROM THE EXECUTIVE DIRECTOR

Dear NHHPCO Members,
Friends and Colleagues,

There is much to be proud of and many goals for the future. As you read through this annual report, I hope you are proud of our collective commitment to delivery of quality end of life care.



Currently, 44% of those eligible in NH receive hospice care and an additional 35% receive palliative care consults. We serve more patients each year while the length of service has decreased. We spend \$2,000 less per patient as compared to the national average.

The work of NHHPCO is accomplished by many. With a mere .65 FTE paid staff, we are fortunate to have loyal volunteers and supporters. Special thanks to Board members for their oversight and strategic guidance; to our committees and peer groups including Lisa Rocheford, Mary & Glenn Kazanowski, Phil Lawson, Sandy Soho, Patti Nichols, Jenn Powers, Rev. Mary Francis Drake, Charlene Forcier, Tanya Prather, Janet Prescott, Amy Guthrie, Shawn LaFrance, Judy Proctor, and the Foundation for Healthy Communities. Marsha Fillion, who was hired in 2014, deserves specific mention for her work on the website, the blog, and the monthly newsletter — all in 20 hours a month.

With Appreciation,
Janice McDermott

THE IRA BYOCK & YVONNE CORBEIL AWARD

In 2013 NHHPCO established an award to honor the work of Ira Byock and Yvonne Corbeil during their ten years in NH.

The award recognizes an individual, team or organization in Northern New England who has demonstrated innovation and collaboration to help deliver the best end-of-life care possible to NH residents.

Dr. Mary Braun, Medical Director of Home Health & Hospice Care, Merrimack and a physician in Palliative Medicine with Dartmouth-Hitchcock Manchester, received the Second Annual Ira Byock and Yvonne Corbeil Award in 2014.

Dr. Braun was recognized for making “a significant impact on the quality of life for hundreds of patients in their last months of life by facilitating treatment at home and in the Outpatient Palliative Care Clinic she established at the Norris Cotton Cancer Center at Catholic Medical Center in Manchester.”

The award's first recipient was Dr. Patrick McClary, MD NH Palliative Care Service and Rockingham VNA & Hospice.

Mary Braun (left) receives the 2014 Ira Byock & Yvonne Corbeil award, presented by NHHPCO Executive Director Janice McDermott (center) and Board President Carla Braveman (right)

THANKS TO DEPARTING BOARD MEMBERS!

Thank you to four departing board members, who have managed to contribute in such important ways to our work:

Eileen Keefe, Vice President for the past two years, helped start the Palliative Care Administrator Peer Network Group and currently serves on the Annual Fall Conference planning committee.

Barbara Lafrance served as Board President for two years and Board Treasurer for two years. She has been a leader of the Hospice Administrator Peer Group and an active member of the Palliation Workgroup for the NH Comprehensive Cancer Collaboration.

Martha Tecca has provided her personal perspective on hospice care as well as supported the Hospice Administrator Network Group with professional guidance on goals of data collection for CMS quality initiatives. Martha helped initiate the Annual Ira Byock/Yvonne Corbeil Award and currently serves on the Annual Fall Conference planning committee.

We also thank **John Clayton** for his service for the past two years and wish him all the best in his new position as Executive Director of the Manchester Historical Association.

SAVE THE DATE

Thursday, August 6, 2015

HOSPICE VOLUNTEER EDUCATION DAY

The Best Care Possible for those with Advanced Alzheimer's/Dementia

Concord, NH

Friday, August 21, 2015

12th ANNUAL GOLF TOURNAMENT

Stonebridge Country Club, Goffstown, NH

Thursday, November 5, 2015

20th ANNUAL FALL CONFERENCE

When it Matters Most — The Best Care Possible

Southeastern Regional Education Service Center (SERESC), Bedford, NH

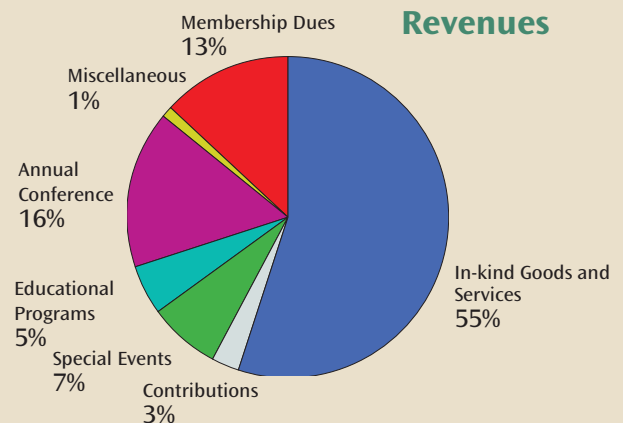
YOUR SUPPORT MATTERS

Our mission is important to all the citizens of New Hampshire, but our resources are limited. We receive no state or federal funding, so your support will be added to our membership dues, donations, and proceeds from fundraising events to allow us to do even more.

For more information and membership application visit nhhpc.org.

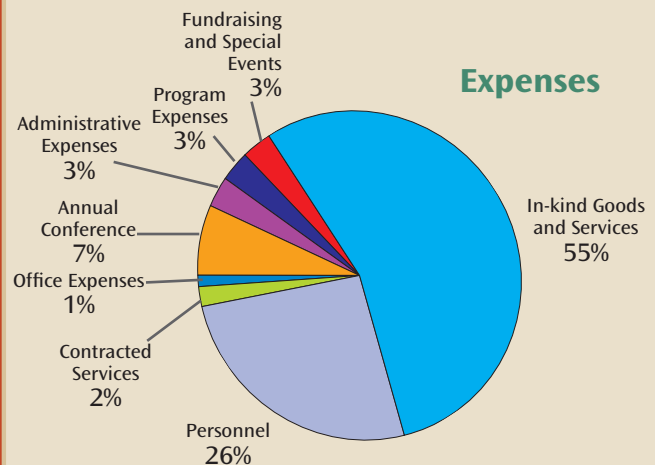
Thank you for helping us make a difference in the quality of care in New Hampshire.

NHHPCO FY 2014 REVENUES AND EXPENSES



Contributions	\$ 5,357
Special Events	13,488
Educational Programs	8,806
Annual Conference	31,357
Miscellaneous	2,327
Membership Dues	25,957
In-kind Goods and Services	107,385

Total Revenues: \$194,677



Personnel	\$ 50,395
Contracted Services	4,699
Office Expenses	1,271
Annual Conference	14,106
Program Expenses	4,784
Administrative Expenses	6,726
Fundraising and Special Events	5,685
In-kind Goods and Services	107,385

Total Expenses: \$195,051

NHHPCO is grateful to all our members and donors...

Financial donations as well as “In-Kind” donations are critical to our existence. The following is a partial list of the 2014 donors and sponsors that we are so grateful for.

*American Cancer Society
Bayada Hospice
Becket Family Services
Mary Braun, MD
Ira Byock & Yvonne Corbeil
Peter Caulo and Family
Chadwick Funeral Service
Patrick Clary, MD
Dartmouth Hitchcock Medical Center
Dunkin Donuts – Bedford
The Edgewood Centre
Enclara/Hospice Pharmacia
The Farmhouse Restaurant
Anne & Ron Hebert
Home Care Specialists, Inc.
Home Care Association of NH
Home Instead Senior Care
Life Choice Hospice/Hospice Compassus
Journey Home Thrift – Janet Hamilton
Mary & Glenn Kazanowski
Tanya Lord/The Grief Toolbox
Manchester VNA & Hospice
Bruce Mast
Merchant's Auto
Charles Mills, MD
The Inn at Mills Falls
Morgan Stanley
Ness/Rodenberg Family Foundation
NH Comprehensive Cancer Collaboration
NH Cremation Society – Phaneuf Funeral
NH Healthcare Association
NH Hospital Association
Parkland Medical Center
Colleen Pierce
DeeMarie Pinfield
Preferred Pharmacy Solutions
Quality of Life Printing
Anne Rawson – Accountant
James St. Jean
Sheehan Phinney Bass & Green PA
St. Anselm College
The Peddler's Daughter
Lisa Sheldon
Toadstool Books
VNA Health Systems of Northern NH*

NHHPCO 2015 BOARD OF DIRECTORS

Officers – Executive Committee

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Vice President
Home & Community Services
VNA of Manchester & SNH
Manchester, NH

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Parkland Medical Center
Derry, NH

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Practice Manager, Palliative Care
Coordinator
DH Global Nursing Programs
Lebanon, NH

(ex-officio)

Executive Director
Janice McDermott

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Home Health & Hospice
Palliative Care Consultant
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Littleton, NH

Patti Nichols, MSW, LICSW
POLST Consultant
Foundation for Healthy Communities
Concord, NH

Patricia Ramsey, NHA
President, The Edgewood Centre
Portsmouth, NH

Martha Tecca, MBA
Consultant
Lyme, NH



Dr Alan Kono, a featured presenter at the 2014 NHHPCO Annual Fall Conference.

